



Change of Broadband package/Purchase of Booster

Please complete the blank fields fully.

Full Name	
Contact Telephone Number	
Username	
E-Mail address	
Current package	Silver <input type="checkbox"/> Gold <input type="checkbox"/> Gold+Silver <input type="checkbox"/> Double Gold <input type="checkbox"/>
Do you wish to Upgrade <input type="checkbox"/> or Downgrade <input type="checkbox"/>	Please note: As per the terms and conditions of your broadband contract, you can upgrade, but you cannot downgrade again until 2 months has passed.
New Package	Silver <input type="checkbox"/> Gold <input type="checkbox"/> Gold+Silver <input type="checkbox"/> Double Gold <input type="checkbox"/>
Boosters	2GB <input type="checkbox"/> 4GB <input type="checkbox"/> 6GB <input type="checkbox"/>
Effective from which date	

Note: Downgrade changes take place on the first day of the month and booster sales will end 2 days before month end. Completed forms must be received 2 working days before the end of the month. When downgrading your service a charge of £16.93 will be applied.

Signature	
Date	
Name	

Please address any queries to our Customer Service Department on Tel: +247 66871 or e-mail: ASC-Customer.service@sure.com. Electronically completed forms can be e-mailed to this address.

For Official Use Only	
Actioned by:	Date:
AN Number:	Source:
Updated Database:	A/c No: