



Change of Broadband package/Purchase of Booster

Please complete the blank fields fully.

| | |
|--|--|
| Full Name | |
| Contact Telephone Number | |
| Username | |
| E-Mail address | |
| Current package | Silver <input type="checkbox"/> Gold <input type="checkbox"/> Gold+Silver <input type="checkbox"/> Double Gold <input type="checkbox"/> |
| Do you wish to Upgrade <input type="checkbox"/> or Downgrade <input type="checkbox"/> | Please note: As per the terms and conditions of your broadband contract, you can upgrade, but you cannot downgrade again until 2 months has passed. |
| New Package | Silver <input type="checkbox"/> Gold <input type="checkbox"/> Gold+Silver <input type="checkbox"/> Double Gold <input type="checkbox"/> |
| Boosters | 2GB <input type="checkbox"/> 4GB <input type="checkbox"/> 6GB <input type="checkbox"/> |
| Effective from which date | |

Note: Downgrade changes take place on the first day of the month and booster sales will end 2 days before month end. Completed forms must be received 2 working days before the end of the month. When downgrading your service a charge of £16.93 will be applied.

| | |
|-----------|--|
| Signature | |
| Date | |
| Name | |

Please address any queries to our Customer Service Department on Tel: +247 66871 or e-mail: ASC-Customer.service@sure.com. Electronically completed forms can be e-mailed to this address.

| | |
|-----------------------|---------|
| For Official Use Only | |
| Actioned by: | Date: |
| AN Number: | Source: |
| Updated Database: | A/c No: |